

Redni broj	Ime proizvoda i vrsta naknade / Product Name and fee type	Naknade / Fees	Obračun / Calculation
G	TRGOVAČKA MREŽA / MERCHANT ACQUIRING		
1.	Osnovna naknada za procesiranje kartica na POS terminalima / Basic fee for processing cards at POS terminals	do / up to 3,49%	postotak / percentage
1.1.	Dodatne naknade za diskont slipova na POS terminalima / Additional fees for slip discount at POS terminals	2,49% - 9,49%	"
1.2.	Dodatne naknade za potrošačke kredite / Additional fees for consumer loans	2,00%	"
2.	E-commerce naknade / E-commerce fees		
2.1.	Internet račun trgovca / Merchant online account	HRK 140,00	jednokratna naknada, mjesečno / flat fee, monthly
2.2.	Webshop usluga / Webshop service	od/ from HRK 190,00	"
2.3.	PCI usluga / PCI service	od/ from HRK 70,00	"
2.4.	Provizijska pristojba po transakciji / Commission fee per transaction	up to 4,00%	postotak / percentage
H	POSLOVNE KARTICE / BUSINESS CARDS		
1.	VISA - KARTICA S IZRAVNIM TEREČENJAM / VISA - DEBIT CARD (ELECTRON)		
1.1.	Upisnina osnovna / Registration fee basic	HRK 0,00	jednokratna naknada / flat fee
1.2.	Članarina osnovna / Membership fee basic	HRK 100,00	"
1.3.	Zamjena kartice / Card replacement	HRK 30,00	"
1.4.	Hitna zamjena kartice u zemlji/Urgent card replacement in Croatia	HRK 80,00	"
1.5.	Hitna zamjena kartice u inozemstvu/Urgent card replacement abroad	stvarni troškovi / as incurred	"
1.6.	Izdavanje novog PIN-a / New PIN	HRK 20,00	"
1.7.	Stavljanje kartice na CRB listu / CRB list card placement	USD 40,00	"
1.8.	Osnovana reklamacija / Justified complaint	bez naknade / no charge	"
1.9.	Neosnovana reklamacija / Unjustified complaint	stvarni troškovi / as incurred min. HRK 50,00	jednokratna naknada / flat fee
1.10.	Oduzimanje kartice na ATM ili prodajnoj mreži u SG SB / Card seized at an SG SB ATM or in the SG SB merchant network	HRK 400,00	"
1.11.	Oduzimanje kartice na ATM ili tuđoj prodajnoj mreži / Card seized at another bank's ATM or merchant network	HRK 1.210,00	"
1.12.	VISA globalne usluge pomoći klijentima / Visa Global Customer Assistance Service	stvarni troškovi / as incurred	"
1.13.	Isplata gotovine na bankomatu ili poslovnicu SG SB / Cash withdrawal at the SG SB branch or ATMs	bez naknade / no charge	"
1.14.	Isplata gotovine na bankomatu ili poslovnicu druge Banke / Cash withdrawals at other bank branches or ATMs	3,00%; min. HRK 20,00	postotak, po isplati/ percentage/per withdrawal
1.15.	Hitna isplata gotovine/Urgent cash withdrawal	HRK 1.485,00	jednokratna naknada / flat fee
2.	VISA POSLOVNA KARTICA/ VISA BUSINESS CARD		
2.1.	Upisnina osnovna / Registration fee basic	HRK 100,00	jednokratna naknada / flat fee
2.2.	Članarina osnovna / Membership fee basic	HRK 400,00	"
2.3.	Zamjena kartice / Card replacement	HRK 30,00	"
2.4.	Izdavanje PIN-a / PIN issuing	HRK 20,00	"
2.5.	Hitna zamjena kartice u zemlji/Urgent card replacement in Croatia	HRK 80,00	"
2.6.	Hitna zamjena kartice u inozemstvu/Urgent card replacement abroad	HRK 2.035,00	"
2.7.	Hitna isplata gotovine / Urgent cash withdrawal	HRK 1.485,00	"
2.8.	Isplata gotovine na bankomatu ili poslovnicu SG SB/Cash withdrawals at the SG SB ATMs or branch	2,00% min HRK 20,00	postotak, po isplati/ percentage/per withdrawal
2.9.	Isplata gotovine u drugoj banci/pošti/bankomatu / Cash withdrawals in other banks/post offices/ATM network	3,00% min HRK 20,00	postotak, po isplati/ percentage/per withdrawal
2.10.	Reklamacije i ostali troškovi / Complaints and other expenses	stvarni troškovi / as incurred	jednokratna naknada / flat fee
2.11.	Prijava gubitka, opoziva i krađe kartice/ Reporting lost, recalled or stolen cards		
2.11.1.	- Bilten u zemlji / National bulletin	HRK 100,00	jednokratna naknada / flat fee
2.11.2.	- Bilten u inozemstvu / International bulletin	HRK 300,00	"
2.12.	Naknada nalazniku izgubljene kartice / Card finder reward		
2.12.1.	- u zemlji / in the country	HRK 400,00	"
2.12.2.	- u inozemstvu / abroad	HRK 1.210,00	"
2.13.	Naknada za oduzimanje kartice u R.Hrvatskoj po nalogu Operatera / Card confiscation fee at the operator's order in Croatia		
2.13.1.	- za izgubljenu karticu (na teret Banke/Osiguravatelja) / for lost cards (to the debit of the Bank/Insurer)	HRK 400,00	"
2.13.2.	- za izgubljenu ili ugašenu po nalogu Banke (na teret korisnika) / for cards lost or cancelled at the Bank's order (paid by the card holder)	HRK 400,00	"
2.14.	Naplata po poslovima cesije/ Collection under assignment transactions	1,00%	postotak, po naplati / percentage, per collection
3.	VISA BUSINESS GOLD CARD		
3.1.	Upisnina - osnovni / dodatni korisnik / Registration fee - basic / additional cardholder	HRK 200,00	jednokratna naknada / flat fee
3.2.	Članarina - osnovni / dodatni korisnik / Membership fee - basic / additional cardholder	HRK 500,00	"
3.3.	Zamjena (izgubljene, oštećene) kartice / Replacement (lost, stolen) card	HRK 50,00	"
3.4.	Izdavanje novog PINA / Issuance of new PIN	HRK 30,00	"
3.5.	Hitna zamjena kartice u zemlji / Urgent card replacement in the country	HRK 100,00	"
3.6.	Hitna zamjena kartice u inozemstvu / Urgent card replacement abroad	HRK 2.035,00	"
3.7.	Hitna isplata gotovine / Urgent cash withdrawal	HRK 1.485,00	"

**Price list for business clients
Merchant acquiring
Business card**

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3.8.	Isplata gotovine na bankomatu ili poslovnici SG SB / Cash withdrawals at SG SB ATM or branch	2,00% min. HRK 20,00	postotak, po isplati/ percentage/per withdrawal
3.9.	Isplata gotovine u drugoj banci/pošti/bankomatu / Cash withdrawal in other banks/post offices / ATM network	4,00% min.HRK 40,00	postotak, po isplati/ percentage/per withdrawal
3.10.	Reklamacije i ostali troškovi / Complaints and other expenses	stvarni troškovi / as incurred	jednokratna naknada / flat fee
3.11.	Prijava gubitka, krađe i opoziv kartice / Reporting lost, stolen or recalled cards		
3.11.1.	- Bilten u zemlji / National bulletin	HRK 100,00	"
3.11.2.	-Bilten u inozemstvu /International bulletin	HRK 300,00	"
3.12.	Naknada nalazniku izgubljene kartice / Card finder reward		
3.12.1.	- u zemlji / in the country	HRK 500,00	"
3.12.2.	-u inozemstvu/abroad	HRK 1.210,00	"
3.13.	Naknada za oduzimanje kartice u R.Hrvatskoj po nalogu Operatera / Card confiscation fee at the operator's order in Croatia		
3.13.1.	- za izgubljenu karticu (na teret Banke/Osiguravatelja) / for lost cards (to the debit of the Bank/Insurer)	HRK 500,00	"
3.13.2.	- za izgubljenu ili ugašenu po nalogu Banke (na teret korisnika) / for cards lost or cancelled at the Bank's order (paid by the card holder)	HRK 500,00	
3.14.	Naplata po poslovima cesije/ Collection under assignment transactions	1,00%	postotak, po naplati / percentage, per collection